



Frequently Asked Questions (FAQs)

1. What do I do if payment through PAYPAL does not go through?

- a. In your registration confirmation email, there is a PAYPAL button. Click on this to re-try paying through PAYPAL. If this is still unsuccessful, please print out the confirmation email and make payment at any Running Lab or North Face store.

THE NORTH FACE STORE Suntec City Mall #01-023 Suntec City Mall, 3 Temasek Boulevard, Singapore 038983 Tel: (65) 6334 1568	RUNNING LAB - Funan DigitalLife Mall 109 North Bridge Road #03-20 Singapore 179097 Tel: (65) 6336 6775
RUNNING LAB - Velocity (Novena Square) 238 Thomson Road #01-47 Singapore 307683 Tel: (65) 6253 1998	RUNNING LAB - Tampines 1 10 Tampines Central 1 #03-20/21 Singapore 529536 Tel: (65) 6782 0926

2. Are Duo prices for the team or per runner?

- a. Duo registration prices are for the team of 2 runners. I.e.: \$180 for the early bird 100km duo is for the team of two there it works out to be \$90 per runner.
- b. A Duo team will be entitled to 2 goody-bags

3. Will I get a Finishers Medal or a certificate?

- a. There will be no Certificate but a Finishers medals will be given to all runners that finish the race within the cut-off time.

4. What are the Cut-off Times?

- a. The cut-off time for a runner running 50km in the 100km duo will be 9hrs and for a runner running 25km in the 50km duo will be 4 ½ hrs.
- b. The cut-off time for the 100km solo has not been set yet.

5. What is the exact race route?

- a. This will only be disclosed 1 week prior to the race.